

| MBA I Year | MBA-C104 | | Semester-I | | |
|--|--|---|--------------------------|---------------|------------------|
| | Management Process And Organisational Behaviour | | | | |
| Time Allotted for End Semester Examination | Marks Allotted for Internal Assessment | Marks Allotted for End Semester Examination (ESE) | Maximum Marks (MM) | Total Credits | Maximum Hours |
| 3 Hrs. | 30 (20+10) | 70 | 100 | 03 | 40 |

OBJECTIVE: The objective of this paper is to familiarize the student with basic management concepts and behavioral processes in the organisation.

- Evolution of Management Thought, Systems and Contingency approach for understanding organisations. **(8 hours)**
- Managerial Processes, Skills and Roles in an Organisation, Social Responsibility of Business. **(8 hours)**
- Understanding and Managing Individual Behavior- Personality, Perceptions, Values, Attitudes, Learning, Work Motivation, Individual Decision making and problem solving. **Case Study 1: Equity in Academia. (8 hours)**
- Understanding and Managing Group Processes- Interpersonal and Group Dynamics, Group Decision Making. **Case Study 2: Group Dynamics: A Difficult Task Force. (8 hours)**
- Leadership and Influence Process, Understanding and Managing Organisational System, Organisational Design and Structure, Work Stress and Stress Management. **Case Study 3: Managing Stress and Worklife Balance, Stress takes its toll. (8 hours)**

SUGGESTED READINGS:

1. Koontz, H. & Wechrich, H. (1995). *Management*. McGraw Hill, New York.
2. Luthans F. (1995). *Organizational Behaviour*. McGraw Hill, New York.
3. Robbins S.P (1996) *Management*, New Jersey, Englewood Cliffs, Prentice Hall Inc.
4. Robbins S.P (1996). *Organizational Behaviour*; 7th ed. Prentice Hall of India, New Delhi.
5. Singh, Dalip (2000). *Emotional Intelligence at Work*, Sage Publications, Delhi.
6. Staw, B.M., Englewood, Cliffs (1995). *Psychological Dimensions of Organizational Behaviour*; 2nd Ed. Prentice Hall Inc., New Jersey.
7. Stoner J. (1996). *Management*; 6th ed. Prentice Hall of India, New Delhi.
8. Udapa, Yoga, K.N, Mohan (2000). *Stress and its Management*. Motilal Banarasi Das, Varanasi.
9. **Case Study 1:** Aithal, P.S. (2016-2017). Organization Behaviour. Chapter-8, Case 6, Equity in Academia. *Organizational Change And Development : Spooked by Computers. Institute of Management Studies, Mangalore-575001*. pp. 17-18
10. **Case Study 2:**
<http://college.cengage.com/business/moorhead/organizational/6e/students/cases/index.html>
11. **Case Study 3:**
<http://college.cengage.com/business/moorhead/organizational/6e/students/cases/index.html>

NOTE: The list of cases, specific references and books including recent articles will be announced in the class by concerned teachers from time to time.