

MBA(BE) I Year	MBE-C104		Semester-I		
	Management Process And Organisational Behaviour				
Time Allotted for End Semester Examination	Marks Allotted for Internal Assessment	Marks Allotted for End Semester Examination (ESE)	Maximum Marks (MM)	Total Credits	Maximum Hours
<b>3 Hrs.</b>	<b>30 (20+10)</b>	<b>70</b>	<b>100</b>	<b>03</b>	<b>40</b>

**OBJECTIVE:** The objective of this paper is to familiarize the student with basic management concepts and behavioral Processes in the organisation.

- Evolution of Management Thought, Systems and Contingency approach for understanding organisations. **(8Hours)**
- Managerial Processes, Skills and Roles in an Organisation, Social Responsibility of Business. **(8Hours)**
- Understanding and Managing Individual Behavior Personality, Perceptions, Values, Attitudes, Learning, Work Motivation, Individual Decision making and problem solving. **Case Study 1:** Equity in Academia. **(8Hours)**
- Understanding and Managing Group Processes- Interpersonal and Group Dynamics, Group Decision Making. **Case Study 2:** Group Dynamics: A Difficult Task Force. **(8Hours)**
- Leadership and Influence Process, Understanding and Managing Organisational System, Organisational Design and Structure, Work Stress and Stress Management. **Case Study 3:** Managing Stress and Worklife Balance, Stress takes its toll. **(8Hours)**

#### SUGGESTED READINGS:

1. Koontz, H. & Wehrich, H. (1995). *Management*. McGraw Hill, New York.
2. Luthans F. (1995). *Organizational Behaviour*. McGraw Hill, New York.
3. Robbins S.P. (1996) *Management*, New Jersey, Englewood Cliffs, Prentice Hall Inc.
4. Robbins S.P. (1996). *Organizational Behaviour*; 7th ed. Prentice Hall of India, New Delhi.
5. Singh, Dalip (2000). *Emotional Intelligence at Work*, Sage Publications, Delhi.
6. Staw, B.M., Englewood, Cliffs (1995). *Psychological Dimensions of Organizational Behaviour*; 2nd Ed. Prentice Hall Inc., New Jersey.
7. Stoner J. (1996). *Management*; 6th ed. Prentice Hall of India, New Delhi.
8. Udapa, Yoga, K.N, Mohan (2000). *Stress and its Management*. Motilal Banarasi Das, Varanasi.
9. **Case Study 1:** Aithal, P.S. (2016-2017). Organization Behaviour. Chapter-8, Case 6, Equity in Academia. Organizational Change And Development : Spooked by Computers. *Institute of Management Studies, Mangalore-575001*. pp. 17-18
10. **Case Study 2:** <http://college.cengage.com/business/moorhead/organizational/6e/students/cases/index.html>
11. **Case Study 3:** <http://college.cengage.com/business/moorhead/organizational/6e/students/cases/index.html>

**NOTE:** The list of cases, specific references and books including recent articles will be announced in the class by concerned teachers from time to time.